- (b) State in your letter that you are requesting amendment of a record under the Privacy Act, and clearly mark the envelope "Privacy Act Request for Amendment." A request for amendment of a record under 5 U.S.C. 552a which is not properly addressed and is not marked in this way shall not be considered to be received by the Commission until it has actually been received by the Agency Records Officer.
- (c) In your letter, identify the system of records involved, if you can, and identify the particular record or portion of the record you wish to have corrected or amended. If possible, attach a copy of the record in question.
- (d) Explain in your letter why you believe the record or portion of the record is not accurate, timely, relevant, or complete, and provide any evidence available to support your request.
- (e) Include in your letter any other information that may be necessary for proper processing of your request.

[44 FR 75312, Dec. 19, 1979, as amended at 59 FR 26123, May 19, 1994]

§10.13 How your Privacy Act request for amendment will be handled.

- (a) The Agency Records Officer (or that official's designee) will decide whether your request for amendment of a record should be granted. That official (or the designee) will acknowledge receipt of your request within ten working days and will either notify you of the decision or tell you when you can expect to have the decision. If a decision cannot be made within 30 working days of the receipt of your request, the Agency Records Officer (or the designee) will advise you in writing of the circumstances causing the delay.
- (b) If your request for amendment is granted, in whole or in part:
- (1) The Agency Records Officer (or that official's designee) will notify you of this decision;
- (2) The system manager will promptly correct the record; and
- (3) Where an accounting of disclosures has been maintained, the system manager will advise all previous recipients of the record that the correction has been made.

- (c) If your request for amendment is denied, in whole or in part, the Agency Records Officer (or that official's designee) will notify you of this decision and will:
- (1) Tell you why the request is being denied;
- (2) Tell you that you have the right to request further review by appealing the decision; and
 - (3) Tell you how to make an appeal.

§10.14 How to appeal a refusal to amend a record under the Privacy Act.

- (a) If the Agency Records Officer (or that official's designee) has denied your request to amend a record, you may request the Executive Secretary to review that decision. This is called "making an appeal."
 - (b) To make an appeal, you must:
- (1) Write to the Panama Canal Commission, Director, Office of Executive Administration, Unit 2300, APO AA 34011-2300 (or Balboa, Republic of Panama); and
- (2) State in your letter that you are appealing a denial of a request for amendment under the Privacy Act, and clearly mark the envelope "Privacy Act Appeal"; and
- (3) Mail or deliver the letter of appeal within ten working days after you receive the initial agency denial.

[44 FR 75312, Dec. 19, 1979, as amended at 46 FR 48659, Oct. 2, 1981; 59 FR 26123, May 19, 1994]

§ 10.15 How your Privacy Act appeal will be handled.

- (a) The official responsible for deciding whether to grant your appeal is the Director of Executive Administration of the Panama Canal Commission. The Director of Executive Administration will review the refusal to amend your record and will advise you of his decision within 30 working days or receipt of your appeal.
- (b) If the Director of Executive Administration grants your appeal, in whole or in part:
- (1) That official will notify you of the decision:
- (2) The system manager will promptly correct the record; and
- (3) Where an accounting of disclosures has been maintained, the system